CTX
Doing more.

cashview

CashView is a secure centralized web interface that enables you to view your equipment anytime, anywhere, on any device. View your current status and request service for your entire fleet through our dashboard. Maximize up time, protection and compliance.

Our **Network Operations Center** provides several ATM | ITM management solutions. All RemoteView Specialists have been trained and certified to deliver support for our customers' needs.

Diagnostics
Monitor, manage & maintain your ATMs and ITMs. Reduce service calls by ⅔ with remote troubleshooting and timely resolution.

• Includes remotely identifying the problem, and repair of basic software issues for superior uptime.
• Includes dedicated RemoteView Specialists that are certified to administer.
• Anti-Skimming notifications for supported devices.
• If RemoteView Specialist can't fix, a technician is dispatched with detailed diagnostic information for faster repair and a first time fix.

Patch Management
Maintain compliance and keep your ATMs secure with up to date Windows patches.

• Scheduled as requested, day or night.
• Patch status reports provided, ready for auditors.

SOC II Type II
Built with CSG's industry security standards, CashView's SOC2 TypeII audit confirms their practices in following predefined benchmarks for security, availability, and confidentiality. You can be assured that your information is protected and available.

A report is available upon request.

EJ Archiving, Status & Analytics
View and download Electronic Journal reports that are uploaded automatically.

• Protect against Reg E Act 205.13 Administrative enforcement; record Retention (Requires initial set up)
• All EJs auto archived.
• One year of retention guaranteed.
• Analytics and reports showing transaction types, volume, and profitability included.

Security+
Protect your devices with trusted Application Control.

• Zero-day protection against malicious attacks.
• Security logs available upon request.

Backups
Nightly image backups with ultra-fast recovery.

• Fast and reliable storage with solid state drives.
• View backup status online.

Marketing Screens
Deploy advertisement screens to any and all ATMs, automatically, at times you choose.

• Includes quarterly Marketing Screens updates for each ATM (May Require initial Set up Costs).
• Sync up with in-branch campaigns or in market advertising.

a *Ronney Henderson* company

enclosures + facilities
service + monitoring
processing + reporting
direct outsourcing

atm
ess
pss

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