

ATM Owners across the U.S. beware as a new highly damaging attack is occurring called "JackPotting."

CashTrans wants to make our clients and friends aware of this growing crime which started in Mexico and has now hit financial institutions in the U.S. The cyber-criminals pose as service technicians and must gain physical access to the ATM and use malware and installed software to take control of the operating system.



Via commands the criminals force the ATM to dispense until the cash is emptied. It is reported by the U.S. Secret Service that likely targets are any remote ATM which is not at a branch or location with high security. Some suggest pharmacies, retailers and remote drive through locations are better targets where there may be less security.

The best defense is a strong offense and here are a few precautions that you can take:

- Strengthen physical access to the ATM with more advanced locking mechanisms. For Locksmith Services and/or Key Management please contact CashTrans Sales at 770-941-6680 x128 or sales@cashtrans.com.
- Also verify alarm interfaces including breach points in the top hat and kiosks doorways in addition to the vault door that will detect any unauthorized access.
- Ensure that your software licensing and maintenance agreements are current and on file. Also ensure that the ATM has the most updated operating system software which is much more difficult to hack. The older software like Windows XP is vulnerable to hacking.
- Be on alert for and suspicious of any ATM's and especially remote ATM's that are frequently out of service or where suspicious activity is reported. Be vigilant and monitor transaction activity for unusual trends and balance frequently to verify correct operation.

CashTrans is here to help so call us at 770-941-6680 X603 to discover how

we may assist you. We would be happy to discuss any locations that you believe may be at risk and offer the best solutions to prevent an attack.

Most sincerely,

Alan Beamer
VP Tech Support
CashTrans
770-941-6680 X603
atmservice@cashtrans.com

