



Update October 2010 - New Rules on ADA and ATM Compliance!

This News Update is published by CashTrans to provide current information regarding the newly published requirements by the U.S. Department of Justice regarding American Disabilities Act and standards as they relate to ATMs.

Quick Facts...

- 1) *Applies to all public accommodations and commercial facilities, including Financial institutions.*
- 2) *Includes a requirement for speech output and tactilely discernable input controls to service visually impaired consumers.*
- 3) *Includes a 48" maximum height for operable components to service consumers in wheelchairs but does not apply to drive-up units.*
- 4) *These new rules will be applied to all ATMs less drive-up and there will be no "safe harbor" granted to existing units.*
- 5) *If "undue burden" is proven by the ATM owner they can be granted an extension until this "burden" is remedied.*
- 6) *As of September 15, 2010, compliance with the 2010 standards for accessible design is permitted, but is not fully required until March 15, 2012.*

Specific Impact on each ATM...

Accessibility: Each ATM and its installation must be looked at for compliance with the new reach and accessibility requirements.

Private Audio: The application of private audio at an ATM will be required as well as touch input controls for the visually impaired.

Each manufacturer is issuing specific requirements and model assessments. In some cases the ATM driver may be able to assist with software updates.

The manufacturer should also be contacted for support of the software requirements for all existing and new machines

Preliminary indication is that older legacy ATMs and software will NOT be supported. Specifically, these are:

- *OS/2 based software*
- *NCR 56XX ATMs*
- *Diebold I Series ATMs*
- *Fujitsu ATMs*

Please Note that each ATM must be reviewed for its compliance and or required modifications.

Contact your CashTrans Account Executive today for assistance or you can reach us at the below phone number.

We will earn your business everyday!



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